**Bundle Error Report – Account Summary: Key to Errors (Page 2)**

Please find below details of the error types as outlined in page 2 of the Account Summary report.

**Error Statistics**

***Number of items checked*** *-* number of items reviewed during the audit (this may differ from the number of professional fees paid e.g. where one item on a prescription receives more than one professional fee).

***Number of items with an error*** *-* number of items which contained at least 1 pricing error.

***Number of items with an error affecting payment*** - number of items where the identified error has impacted payment for that item (either under or over payment).

**Error Breakdown**

***Missed items*** - an item that has not been priced including multiple flavours.

***Extra items*** - an item which is not on the prescription has been priced in error e.g. extra flavours have been priced when not applicable or where an item endorsed as “ND” (not dispensed) has been priced.

***Multiline errors*** - incorrectly priced multipacks (i.e. where the pharmacy has used different pack sizes of the same item to make up the dispensed quantity) and also errors with extemporaneously dispensed products.

***Product errors*** – any error where an incorrect product, manufacturer, strength, flavour or pharmaceutical form was priced.

***Quantity errors*** - incorrect quantity was priced.

***Pack size errors*** *-* incorrect pack size was priced.

***MDA instalment errors*** - number of instalments or “pickups” were incorrectly priced on an FP10MDA form.

***Charge errors***– a correction was required to the charge group, this can be from the exempt group into the paid group or vice versa, or from a new charge rate into an old charge rate group.

***Fee errors*** *-* incorrectly priced fees i.e. SP, ED and PD endorsements, out of pocket expenses, measured and fitted endorsements.

***Invoice Price*** - incorrect invoice price was paid despite full endorsement of the item.

***Other*** - errors that do not fall into any of the above categories.