

Pharmacy First - Key Contact Details - Gloucestershire

NHS 111 & Local GP Out of Hours provider	
Name of organisation	Practice Plus Group - PPG
Health professionals' telephone number	<ol style="list-style-type: none"> 1. Ring NHS 111 2. Select Option 3 for Healthcare Professional (HCP) 3. Again presented with 3 options : 1- paramedic 2 – care home 3 – other Healthcare Professional (HCP) SELECT THIS OPTION and you will be routed to the HCP line. If for any reason the line is busy it will route you through NHS 111 whereby they can process your call as a HCP.
Key contact	Lauren Stavrou IUC Contact Centre Manager 0117 240 1130 lauren.stavrou@practiceplusgroup.com Secure Email: lauren.stavrou1@nhs.net
Directory of Services (DoS) search tool	
Local DoS search tool	<input checked="" type="checkbox"/> NHS Service Finder https://digital.nhs.uk/services/nhs-service-finder <input type="checkbox"/> MiDoS jim.emery@nhs.net <input type="checkbox"/> Direct access via pharmacy clinical system
Login details	Username: Password: (These are your details which are specific to this pharmacy and should not be shared)
Local DoS leads	
Name	Shaun Craney Sam Kane
Telephone	07795333135
Email address	shaun.craney@nhs.net sam.kane@nhs.net or dosteam.southwest@nhs.net
NHS DoS provider and commissioner helpline	
dosteam.southwest@nhs.net or 0300 0200 363 Call this number to notify NHS 111 or IUC CAS of temporary withdrawal of the service	
Local NHS England Collaborative Commissioning Hub contact	
Key contact	Sharon Greaves
Email address	england.pharmacysouthwest@nhs.net